

Subject: Theft Incident - Gateway - 8505/8445 Broadcast Avenue SW - Feb 18, 2022
Date: Wednesday, January 19, 2022 at 5:23:55 PM Mountain Standard Time
From: Truman Homes

Dear Residents,

There was a break-in in the parkade just before 4am on Tuesday Jan 18th. Attached are the photos of the perpetrators.

They obtained access through the retail access lobby via a FOB which hadn't been reported as missing/stolen. Through the review of video footage and the FOB Logs, the FOB was tracked and removed from the system yesterday afternoon.

All FOBS that have not been used since Jan 1 2022 will be disengaged. Should your FOB be inadvertently removed please email us with the number at the back of your FOB to have it reprogrammed. In addition to this any and all lock boxes have been removed from any common areas and will not be permitted going forward.

Additional signage is being installed today/tomorrow to remind residents to wait for the parkade doors at p2 to fully close.

Police have attended all-theft requests they have received and will be attending site tomorrow for an additional review of security measures with the Condo Corporation.

From the Calgary Police Service visits yesterday they have noted that in addition to the numerous security mechanisms currently in place such as the 40+ security cameras, rolling access garage door codes, keyed/restricted FOB access to floors and elevators, Maglocks and blocker plates on exterior doors, that the overall security of Gateway is very good. The Calgary Police Service has asked and advised us to remind residents that security is a community effort and that residents must do their part as well.

Please help prevent and deter future thefts by:

1. REPORT any garage remote or FOB that has been lost/stolen immediately.
2. DO NOT leave any valuables in your vehicles such as computers, tablets, money, golf clubs, etc. (affected residents from Tuesday's incident reported having laptops, gym bags, designer glasses, phones and a FOB stolen from their vehicles)
3. DO NOT leave your FOB in your vehicle.
4. DO NOT park resident vehicles in visitor parking at any time.
5. DO NOT leave garage remotes in plain site and/or leave the opener in your vehicle overnight.
6. WAIT for the garage door to fully close before driving into the secured resident level of the parkade p2.

Thank you for your cooperation and for your increased vigilance in keeping the Gateway community secure.

On Behalf of Gateway Condo Corporation

