

From: Truman Homes <info@trumanhomes.com>
Subject: FW: Gateway 8505 - Elevator Down Notice
Importance: High

Good morning,

As previously stated, due to the severe weather, there was an unfortunate issue with a sprinkler head in the emergency generator room. Our crews were on site remediating the night of the event and expect to have all common area repairs completed before the end of this week.

Unfortunately, both elevators sustained some damage from the water flow.

To ensure the safety of all on the property – the Condo Corporation is required to have AEDARSA (the governing body for elevating devices) as well as Schindler (the elevator provider) to inspect the systems after a water loss event such as this. AEDARSA and Schindler have worked through the weekend to expedite the inspections and the processing of the parts and material required to get the cars back in service.

The Condo Corporation is doing everything in its power to get the systems restored as soon as possible and truly appreciate your patience and understanding while we are working through this issue.

Thank-you.

On Behalf Of the Gateway Condo Corp.