

Subject: Gateway 8505 Elevator Repair Update
Date: Wednesday, January 26, 2022 at 11:39:40 AM Mountain Standard Time
From: Truman Homes
Attachments: image001.png

Dear Residents,

All repair contracts have been awarded to fix the elevators and senior management at Schindler (the elevator provider) is actively engaged to expedite the process however/wherever possible.

An update from Schindler is expected next week as to when the repairs will be started and completed. Schindler has noted they are experiencing supply chain issues which is resulting in longer than normal lead time to procure the specialized parts required to fix the elevator, which is unfortunately impeding the pace of the repair.

We apologize for any inconvenience and truly understand your frustration. The Condo Corporation is following up routinely (twice a day), to ensure the process is being expedited as soon as possible.

Your continued patience is appreciated while this process is completed.

On Behalf of the Gateway Condo Corporation



info@trumanhomes.com

2236 - 10 Aspen Stone Blvd SW
Calgary, Alberta T3H 0K3

P 403.240.3246

F 403.240.4570

trumanhomes.com